

Endeavour

Speciality Chemicals

QUALITY POLICY

Endeavour Speciality Chemicals considers that the quality of its products and services are essential to its ongoing success and we seek opportunities to continually improve them.

We will achieve this by:

- Developing and maintaining a management system that satisfies the requirements of ISO 9001:2008 with a focus on continuous improvement.
- Setting clear and measurable quality objectives, communicating them to our staff and regularly reviewing our progress against them.
- Supplying quality chemical products and services to all our customers, aiming to meet or exceed their requirements every time.
- Developing and building good supplier relationships so that our supply chain does not compromise the quality and service levels to our own customers.
- Providing appropriate training to all staff at induction, and throughout their employment, to facilitate their development and maximise their potential.
- Complying with all applicable legislation, particularly Health & Safety and Environmental legislation.
- Improving the overall performance of the Company by ensuring that this policy is understood, implemented and maintained at all levels within the organisation.

This policy forms the basis of our Quality Management System and is binding on all employees.

We expect everyone to meet the standards and responsibilities which are assigned to them and to suggest improvements whenever such opportunities are identified.

Signed..........
General Manager

Date.....15/8/13.....